PULSE

CONNECTING WITH OUR CUSTOMERS
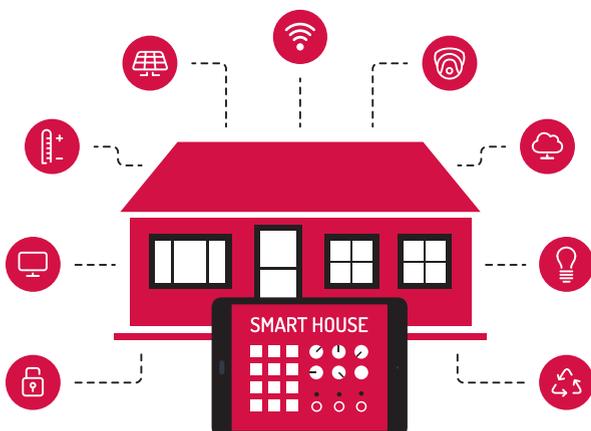
ECTC

Smart solution: Security monitoring in the palm of your hand

Emily Cooperative Telephone Company continues to bring state-of-the-art technology to our rural area. We now offer a new home and business monitoring program, called Smart Solution.

You can quickly and easily check on your home, cabin, or business from wherever you are, using your smartphone, tablet, or computer. ECTC's Smart Solution is equipped with live or recorded high-resolution video surveillance, temperature readings for heating or cooling, and home motion sensors. It can even turn off the lights and notify you when your kids are home from school. A fluid detection system will alert to water leaks, flooding, or other overflows. It's easy to set up so you can receive alerts by phone, text, or email.

If you would like to have Smart Solution security monitoring installed in your home, cabin, or business, or if you have questions about how it works, call ECTC at (218) 763-3000.

FEATURED STORIES:

Controlling your Facebook information

ECTC holds technology workshop

Find Ringo!

Spotlight on Technology:
Controlling your Facebook information

Social Media Tips

Facebook
How do others view you on Facebook? Go to your profile and click the three dots on the bottom right of your cover photo. Click View As and if you see something you don't want public, limit the audience of old posts.

Instagram
Instagram is a fun, easy app for sharing photos. After you take a photo with your cellphone, Instagram provides a filter to enhance it and make it look even better!

Facebook is a great way to stay in contact with family and friends. But we also know there are concerns about keeping personal information private on the Internet. On Facebook, there are ways to control your privacy so you can decide who you want to see your posts.

Perhaps you want to limit your posts to "Friends only." Begin by clicking the padlock icon on the right side of the blue top toolbar. Choose among Friends, Only Me, or Custom. Do not select Public if you want to control who can see your posts. The choice you select will now be used each time you post. (Future individual posts can be changed.)

John Smith

If you didn't set your posts to "Friends only" before, you can easily change your previous posts that are public by clicking the arrowhead on the top toolbar (next to the padlock) and then choose Settings. Click Privacy. Choose "Who can see my stuff" and click "Limit past posts." Now you can change all past posts to being only visible to Friends.

Taking control of who has access to your personal information helps you to be safe while connecting to others online. Next time you're on Facebook, visit us at facebook.com/ECTCMN for more helpful technology tips and news.

ECTC supports the planned Thriving Communities Initiative program and local economic development efforts in our area. Without local governments, businesses, and citizens, high-quality technology services would cease to exist in rural Minnesota.

ECTC holds technology workshop

Because everyone needs a technology refresher, we recently held our first member education computer workshop on backing up a computer. The free session was well attended with 40 participants.

Paul Davis ▲

Paul Davis, ECTC's computer guru (also known as a Network Services Technician), demonstrated a two-stage backup system using free software. The first stage is a quick backup of documents, photos, files, etc. The full backup clones the entire computer—Windows, programs, bookmarks—everything.

"ECTC will continue to offer member education workshops to everyone in the community," says Josh Netland, ECTC's general manager. "Ask questions, learn about the different products we provide, and take advantage of the services we offer. Products and technology are constantly changing—these classes give our members the ability to stay up to date on these changes and the different products on the market."

Future classes will include remote control and video service training, iPads and other devices, and home monitoring. We welcome topic ideas from our members. Workshops are open to non-members if space is available. Watch our Facebook page for details.

ECTC strives to create value for our member owners by providing local, affordable, reliable communications, entertainment, and security as they connect with family and the outside world.

News you can use

New Triple Play Packages

ECTC continues bringing state-of-the-art communication technology to members in our rural service area. The variety of communication packages offered means that members can choose the ones that best fit their needs. From the Choice Package with landline telephone and basic channels to the Advantage and Elite packages with caller ID, voicemail, additional channels, digital music, and faster Internet speeds, the various options provide many different ways to communicate and stay connected. For detailed listings of the package options, visit our website at www.emily.net.

Internet offerings for 2016

Faster Internet speeds mean your online computer connections and streaming videos will be faster, too. ECTC's new Internet packages—Connect 10, 20, and 30Mbs—increases both upload and download speeds. That means whether you're sending email, uploading photos, accessing a website, or trying to download and watch a movie—whatever you choose to do online—the Internet speeds are available to help you do it. For more information about our Internet speeds, call ECTC at (218) 763-3000 or visit www.emily.net

Find Ringo!

Ringo Receiver is hiding somewhere in this newsletter AND on our website, www.emily.net. Find him before January 25, 2016 and be entered into a drawing to win $20 off your bill! If you've found him in this newsletter, fill out the information below and include it with your next ECTC payment. Or, if you find him online, click the Ringo icon and an entry form will appear. One entry per member per quarter, please. Good luck!

Name:_____ Phone:_____

Location of Ringo_____ Acct #_____